

Report for: Cabinet member signing

Title: Extension of contract for the maintenance of CCTV Equipment.

Report

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Ward(s) affected: All

Report for Key/ key Decision

1. Describe the issue under consideration

1.1 In November 2021, Cabinet considered tenders for the maintenance of the Council's CCTV Equipment and agreed to award the contract to TYCO Fire & Integrated Solutions (UK) Limited t/a TYCO Integrated Fire & Security [TYCO) for a period of 4 years to a total value of £1,836,668.

1.2 This contract covers:

- CCTV infrastructure equipment - servers in River Park House and equipment in the CCTV control room in Alexandra House.
- Maintenance of community safety, traffic enforcement and School Streets cameras.

1.3 The contract provides all labour, parts, spares, access vehicles, tools, and resources to carry out fully comprehensive contractual maintenance, including planned preventative maintenance and fault repair of the CCTV systems throughout the borough.

1.4 This report seeks approval to extend the contract for a period of one year as permitted under CSO 18.03. As well as, providing feedback on the contractor's performance and discusses other considerations relating to the extension of the contract.

2. Cabinet Member Introduction

- 2.1 CCTV plays a vital role in crime detection, evidence gathering, and identifying offenders in Haringey. It also supports traffic enforcement, contributing to road safety and a secure environment for all residents. The Council has invested in a new control room and expanded the camera network, making ongoing maintenance essential. I endorse the report's recommendations.

3. Recommendations

- 3.1 For Cabinet, pursuant to Contract Standing Order (CSO) 18.02.2 and CSO 2.01(d) to approve the extension of the contract for the provision of maintenance services to TYCO Fire & Integrated Solutions (UK) Limited t/a TYCO Integrated Fire & Security [TYCO] for one year from the 1 December 2025 to 30 November 2026 up to the value of £900k bringing the total value of the contract to £2,736,668. A recharge will be calculated subject to the number of cameras and proportionality of associated costs. apportioned, between the parking service and community safety. Last year 25% of costs were recharged to Community Safety account.

4. Reasons for decision

- 4.1. The contract for the maintenance of the Council's CCTV Equipment awarded to TYCO Fire & Integrated Solutions (UK) Limited t/a TYCO Integrated Fire & Security [TYCO] will end on 30th November 2025.
- 4.2 The Council allocated funding for a new purpose-built CCTV control room and the upgrade and expansion of CCTV cameras in 2021 This resulted in the award of a separate contract for the provision of CCTV control room equipment and cameras. A decision was taken at that time to tender those services separately, to ensure more competition and offer a wider range of suppliers the opportunity to submit tendered bids. This contract was awarded for a period of 5 year and comes to an end in February 2027.
- 4.3 Tendering for one integrated contract for the supply and maintenance of CCTV equipment is the option preferred to ensure efficiencies and value for money.
- 4.4 The extension of this contract is therefore required to ensure service maintenance continuity, while we align the expiry of both contracts as closely as possible

5. Alternative options considered

- 5.1 **Doing nothing** – Not having a CCTV maintenance contract runs the risk of infrastructure failure and loss of CCTV capability. Risks associated with failure include loss of public and key stakeholders' confidence, increased crime and disorder, failures in traffic management and loss of related income.
- 5.2 **Re-procure the contract now** – As the current contract is due to expire on 30th November 2025, this option would result in a period where the Council would not be able to maintain its CCTV infrastructure. The risks associated are the same as those set out above under the 'Do Nothing' option. It will also undermine the desire to bring the supply and maintenance of CCTV equipment under one contractual arrangement.

6. **Background Information**

- 6.1 CCTV is installed in the borough to help prevent and detect crime and to enable enforcement of decriminalised traffic contraventions. It can also reassure the public about community safety. It is located in public places to:
- provide evidence to relevant enforcement agencies
 - maintain public order
 - prevent antisocial behaviour and nuisance
 - provide reassurance
- 6.2 The Highways and Parking Service has a well-established CCTV enforcement operation, which has become an increasingly critical tool in managing the road network effectively and safely. Since the decriminalisation of moving traffic restrictions (for example, enforcement of bus lanes and one-way streets), the Council has relied (as required by statute) on the use of CCTV cameras to gather evidence and apply fines ('penalty charges') to motorists contravening those restrictions.
- 6.3 Since the award of this contract the Council has rolled out an ambitious 'Streets for People' programme. This programme creates safer, healthier, and cleaner local streets, to enhance the active travel infrastructure, reduce congestion, and improve air quality. This programme includes the delivery of School Streets, which temporarily restricts motor vehicle access during drop-off and pick-up times. Further schemes are planned for delivery this year. The programme also includes the implementation of three Low Traffic Neighbourhoods (LTNs). Those LTNs were designed to reduce traffic in residential areas, promoting a safer and more pleasant environment for walking and cycling. The associated restrictions (also known as filters) are not self-enforcing and can only be enforced by CCTV camera. Those cameras and the associated control room equipment need to be well-maintained to gather evidence and apply fines to motorists contravening those traffic restrictions.

- 6.4 The Council also invested in a new purpose build CCTV control room in Wood Green and upgraded and expanded the public safety CCTV surveillance operation, to further efforts to reduce crime and fear of crime. There is therefore a need to maintain that infrastructure.
- 6.5 Officers review the performance of the maintenance contractor against the key performance indicators (KPIs) that were included in the contract. Those KPI's set challenging timelines for response and repair. The contract also provides for planned preventative maintenance. This requires all community safety and enforcement cameras to be inspected every six months and all other cameras annually, in accordance with manufacturer's recommendations. Control room and remote site central equipment is inspected every six months or in accordance with the original equipment manufacturers recommendations. The contractor has continuously met contractual requirements and has proven to be responsive and flexible.
- 6.6 The annual spend on this contract has varied due to the expansion of both the community safety and the traffic enforcement camera network. The most significant increase relates to cameras associated with the Low Traffic Neighbourhoods (LTN) and Schools Streets programmes. Once initial warranty periods end, cameras are added to the maintenance schedule attracting the agreed scheduled of rates. The cost associated with traffic enforcement is met through income generated from this enforcement stream. The contract has delivered value for money, without annual inflationary costs being added to core services. They also offered efficient options on the repair of LTN filter cameras following vandalism, which generated savings. They also worked with the Council to minimise cost increases associated with (equipment) support provided by third party suppliers.
- 6.7 The following efficiency savings have been secured by the council on the maintenance contract for the next 12 months
1. **Price Freeze**
There will be no increase in the current value of the maintenance contract except for new cameras that will be added to the contract
 2. **No RPI uplift**
There will be no RPI uplift applied to the contract for the next 12 months representing £35,257.00 in savings.

7. **Contribution to the Corporate Delivery Plan**

- 7.1 The Councils CCTV operation contribute to the 'Safer Haringey' theme of the Corporate Delivery Plan, Outcome Areas "Secure and supported communities" Public safety CCTV surveillance helps detect and deter crime, reduces fear of crime, helping to maintain a secure and safe environment for all community members.

- 7.2 The Traffic enforcement operation supports safe streets as well as many cross-cutting themes and Corporate Delivery Plan “Expanding active travel” and “Better Air Quality in Haringey” Outcome Areas contained within the “Responding to the climate emergency” theme and, indirectly, to the public health programmes contained within the “Children and young people” theme.

8. Carbon and Climate Change

- 8.1 Traffic schemes enforced by CCTV cameras contribute positively to carbon emission reduction and mitigate climate change in the following ways:
- 8.2 Reduced vehicle emissions: vehicle emissions are reduced within LTNs and School Streets during drop-off and pick-up times. When motorised traffic is restricted, there is a reduction in tailpipe emissions of carbon dioxide (CO₂), nitrogen oxides (NO_x), and particulate matter (PM). Fewer emissions mean a direct decrease in the carbon footprint associated with transport.
- 8.3 Promoting active travel: LTNs reduce traffic in residential areas, promoting a safer and more pleasant environment for walking and cycling. By making the area around schools more pedestrian and cyclist-friendly, School Streets encourage active transportation modes such as walking and cycling. This not only reduces greenhouse gas emissions but also promotes a healthier lifestyle, which, in the long run, can reduce healthcare-related emissions linked to sedentary lifestyles.

9. Statutory Officers’ comments (Chief Finance Officer (including procurement), Assistant Director of Corporate Governance, Equalities)

9.1 Finance

The report seeks approval from the Director of Environment and Resident Experience to extend the current contract with TYCO Fire & Integrated Solutions (UK) Limited for the provision of CCTV infrastructure equipment and Maintenance for a period of 1 year from December 2025. The cost of the extension is £900k and the expenditure will be financed from the Parking budget and 25% will be recharged to Community Safety service.

The current contract for maintenance of CCTV equipment ends on the 30th of November which was awarded to the organisation in 2021. However, the contract for CCTV control room equipment and cameras ends in February 2027 and the intention is to amalgamate the two contracts to generate efficiency savings.

The expectation is the new contract in 2027 will generate value for money by pooling budgets from all stakeholders using the service.

9.2 Procurement

The procurement of this service was conducted in compliance with the Public Contract Regulations 2015, utilising an open and transparent tendering process.

Ordinarily, any modification to an existing contract would require a new procurement exercise unless it falls within one of the permitted exemptions under Regulation 72. In this instance, Regulation 72(1)(b) which applies, where a change in contractor would result in significant inconvenience or substantial duplication of costs—provided the modification does not exceed 50% of the original contract value.

Engaging a new provider at this stage would not be financially prudent. It would necessitate the purchase of new camera equipment and associated software licences for a relatively short duration, leading to additional avoidable expenditure, which would be fiscally imprudent.

The proposed extension, at some £900,000, is within the 50% threshold set out in the Regulations and represents best value for money, particularly considering the cost efficiencies detailed in section 6.7 of this report

9.3 Legal

- 9.3.1 The Director of Legal and Governance (Monitoring Officer) was consulted in the preparation of the report.
- 9.3.2 Pursuant to the provisions of the Council's CSOs 18.02.2 and 2.01(d), Cabinet has power to approve the extension of a contract where the value of the extension is £500,000 or more and as such Cabinet has power to approve the recommendation sought in paragraph 3.1 of the report.
- 9.3.3 The extension sought is also in line with the provisions of Regulation 72(1)(b) of the Public Contracts Regulations 2015.
- 9.3.4 The Director of Legal and Governance (Monitoring Officer) see no legal reasons preventing the approval of the recommendation in the report.

9.4 Equality

- 9.4.1 The Council has a Public Sector Equality Duty under the Equality Act (2010) to have due regard to the need to:
 - Eliminate discrimination, harassment and victimisation and any other conduct prohibited under the Act
 - Advance equality of opportunity between people who share those protected characteristics and people who do not
 - Foster good relations between people who share those characteristics and people who do not.

- 9.4.2 The three parts of the duty applies to the following protected characteristics: age, disability, gender reassignment, pregnancy/maternity, race, religion/faith, sex, and sexual orientation. Marriage and civil partnership status applies to the first part of the duty.
- 9.4.3 The proposal is to extend the contract for maintenance of CCTV in Haringey. Those proposal supports strategic objectives to detect and deter criminality, reduce fear of crime, and improve traffic flow across the borough.
- 9.4.4 For detecting and deterring criminality, the proposal can be expected to have a positive impact on those groups that are over-represented among victims of crime. Public Space CCTV contributes to a safer environment for people with all protected characteristics. Deployment of mobile camera systems and proactive use of public space CCTV during police operations are subject to impact assessments. Moreover, particular groups including members of minority religious and faith groups, individuals with disabilities, and individuals who identify as LGBT+ are more vulnerable to becoming victims of hate crime. The proposal can therefore be expected to have a positive impact on these groups by providing a deterrent to victimisation and supporting means of redress when instances of victimisation have occurred.
- 9.4.5 Regarding fear of crime, it is notable that the Haringey Residents Survey 2018 found that fear of crime in the borough is highest among those most likely to be victims of crime and hate crime in particular. Specifically, fear of crime was found to be highest among members of minority religious and faith groups, those with disabilities, and Asian residents. The proposal is therefore likely to have a positive equalities impact to the extent that it results in a reduction in fear of crime among these groups.
- 9.4.6 For traffic flow, the proposal can be expected to benefit groups who are reliant on motor vehicles, including individuals with disabilities.
- 9.4.7 As a body carrying out a public function on behalf of the Council, the contractor will be expected to comply with the Public Sector Equalities Duty in all aspects of its operations.
- I've reviewed the report and find the equalities section to be quite comprehensive. It's good to go from an equalities perspective.

10. **Use of Appendices**

Appendix 1: CCTV Camera Stock

11. **Local Government (Access to Information) Act 1985**

N/A

